June 19, 2015

Re: Windows® XPe or XP Pro on sigPOD

As of July 17, 2015, Sciemetric will ship sigPOD systems with Windows 7 Embedded as the standard operating system (OS) as and is announcing the discontinuation of sigPODs with Windows XPe or XP Pro effective that date. This discontinuation is a result of Microsoft® ending its support of these operating systems. The sigPOD models affected are the 1202/4, 1302, 1508 and 3404.

The intent of this notice is to inform our customers of the discontinuation and to provide information on the roll-out of the new OS and how to upgrade a sigPOD to Windows 7 if desired.

Key Dates

Product Discontinuation Notice	Effective July 17, 2015
Last Time Buy (date for last order acceptance)	**January 12, 2016**[1]
Warranty Support until	**As per Terms and Conditions**
Technical Support (on a best efforts basis) until	**January 12, 2016**[2]

[1]Last time buy of a sigPOD with XP as the OS. See below for more information.

[2]This is technical support on the XP OS and is the date at which Microsoft support ends.

Ordering a sigPOD with XP

Although sigPODs will ship with Windows 7 as a standard, it will be possible to order the XP OS until the last buy date noted above. When placing an order, be sure to clearly request the XP version which will require the part number below to be added to your quote in addition to the sigPOD part. This version will be provided at no extra cost until the last buy date.

sigPODs shipped with XP will only be available with InspeXion 7 and version 4.2 of PSV software and cannot be used with the new 3520 Series leak test products.

Description	Part Number
sigPOD operating system downgrade – Factory downgrade on one (1) sigPOD to Windows XP Embedded. Includes InspeXion 7 and PSV version 4.2 only.	**10500-1200-XPD0**

Upgrading an existing sigPOD

The options for upgrading your sigPOD from the XP Embedded operating system to Windows 7 Embedded depend upon the model of the sigPOD (e.g., 1200, 1302, etc.), version of the hardware that you currently have and whether you are using a PSV or IPT application. Older units will require memory and other hardware updates to run the new OS. Contact Sciemetric Support or your Sciemetric representative with your serial number to get a quote on an upgrade. Most systems will need to be returned to factory for upgrading.

More Information

For questions regarding this discontinuance, please contact your Sciemetric sales representative or reach us by email at inquiries@sciemetric.com. You can also contact Sciemetric Support to initiate your upgrade request at support@sciemetric.com. For faster service, please have your unit serial number or original order number ready.