

September 17, 2020.

Re: Windows 7e/Pro for Sciemetric System 300 and sigPOD

Sciemetric is discontinuing the general availability of Microsoft Windows 7e and Windows 7 Pro for the System 300 and sigPOD product families as the operating systems are being discontinued by Microsoft and will no longer be available for purchase beyond October 2020. The intent of this notice is to inform our valued customers of the discontinuation and alternative products to meet your requirements.

Key Dates

Product Discontinuation Notice	September 17, 2020
Last Time Buy (date for last order acceptance)	October 30, 2020
Warranty / Technical Support until	As per Terms and Conditions*

* Customer service is a Sciemetric priority. Please note that while Sciemetric will endeavor to continue supporting legacy systems beyond the dates noted above, this support will be provided on a best-efforts basis.

Alternative Product Options

Sciemetric System 300 and sigPOD products are available for purchase with Microsoft Windows 10 IoT Enterprise 2019 LTSC.

Visit <u>https://www.sciemetric.com/process-monitoring/</u> for more information on our available product offerings.

More Information

Sciemetric is offering incentives to upgrade from your legacy systems. Please contact your Sciemetric sales representative, call us directly at 1-877-581-0112 or email <u>inquiries@sciemetric.com</u> for more information.

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